

RWE IT 2011

Title:

Košice - our Nearshore Centre

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Agenda

RWE in Slovakia

History of RWE IT Slovakia

RWE IT Projects 2010

RWE IT Slovakia - Competences

Vision and Mission

Innovations

RWE in Slovakia



RWEGROUP

Power supplier and energy trade
49 % share
since January 23, 2003



RWE IT Slovakia

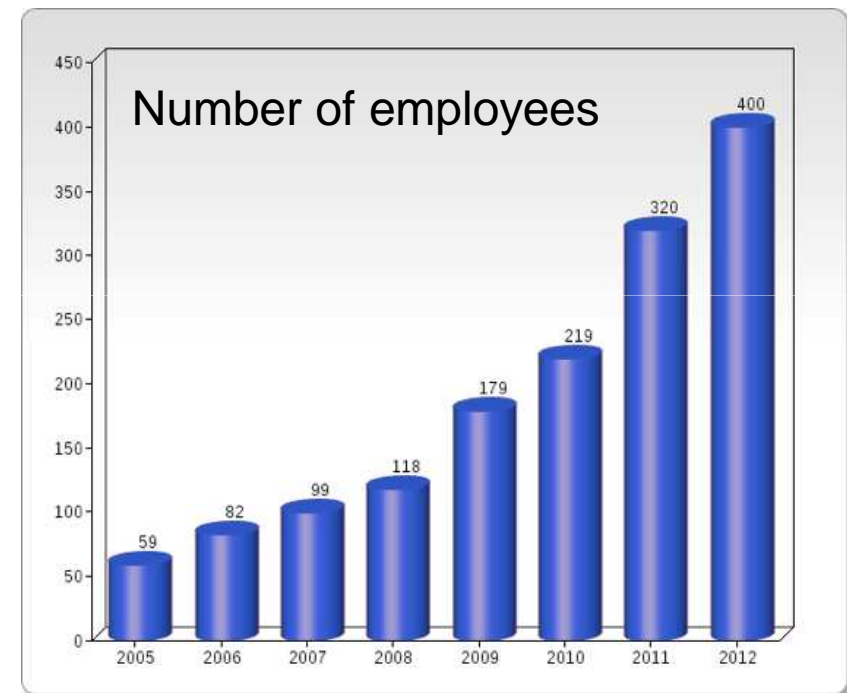
IT services
85% RWE IT GmbH
15% RWE AG
since 2003
- started in Prešov
- with 22 employees

RWE GAS Slovensko

Gas supplier
100% Transgas
since 2008

History of RWE IT Slovakia

2003	Project NEARSHORE
2004	RWE Systems Slovakia
2005	Projects STOEN PL VSE Hermes, Gemini VMiT Test team HOTLINE Support
2008	RWE IT Slovakia
2010	250 employees



RWE IT Projects 2010



Germany

- SmartHome
- e-mobility
- EOS
- WFM
- VMT, GM, MRT
- EwITA+
- Glori, SPA, GBOS
- DCT, INFRA



Netherlands

- IS-U Project operation



Poland

- IS-U STOEN
- Test coordination
- ESM



Czech Republic

- e-va operation
- CRM
- SAP WFM
- Target evaluations



GB

- Cogen
- Atlas
- Activity Tracker



Slovakia

- ESM
- ESM operation
- Gemini
- EDM/ APM
- Hermes



Spain

- Migration to KP1



Italy

- Italy2KP1



Hungary

- ELMÜ 2010 (IS-U)

RWE IT Slovakia Competences

RWE IT SLOVAKIA

Corporate and Upstream Solutions

- ERP solutions
- Logistic solutions
- Maintenance solutions

Utility and Special Solutions

- Billing and market solutions
- Energy Capture and Call Centre
- Special solutions
- IT customer services

Business Services

- Finance
- Controlling
- Human resources

Infrastructure

- Hotline
- Competence centre

Test Centre

- Operation
- Research & Development projects
- Quality assurance

RWE IT Slovakia

Corporate and Upstream Solutions

SAP Support

Support of the 2nd and 3rd level for SAP core modules

CO / FI / PS / MM / Sales / Distribution / Materials management
Management of the vendor relationships

Support of the 2nd and 3rd level for SAP non-core modules

Business Intelligence, Human Resources

Implemented support processes based on the ITIL Methodology

Solution Manager

SAP Solutions

Energy SAP Master

HR solutions

Workforce management (WFM)

Control of the delivery of IT solutions

ABAP - R/3 - Development

Development services for SAP modules

HR / Sales / Finance / Controlling / Materials management
Management of the vendor relationships
Maintenance



RWE IT Slovakia

Utility and Special Solutions

Development and Support
of the applications for **electric cars** and **SmartHome**

SAP Solutions for Utility Companies

SAP IS-U BW,XI/PI,IDE
SAP CRM SAP EPM
ABAP Programming

Development and Support of CRM Systems

Oracle Siebel, SAP, Microsoft Dynamics

e-Business Solutions

Creation of web applications
Design and implementation of user-friendly WEB GUI on the basis of .NET und Java technologies

IT Customer Services

Project and SLA Management
Virtual Assistance
Document Management
Slide Factory



RWE IT Slovakia

Infrastructure

HOTLINE

Front Office

Group-wide customer care via e-mail and phone

Back Office

for special IT environments



COMPETENCE CENTRE

Creation and testing of automatic and manual software – packages for the RWE Group

Administration of SAP Basis and servers

On-site IT support for RWE IT Slovakia

RWE IT Slovakia

Test Centre

Operation

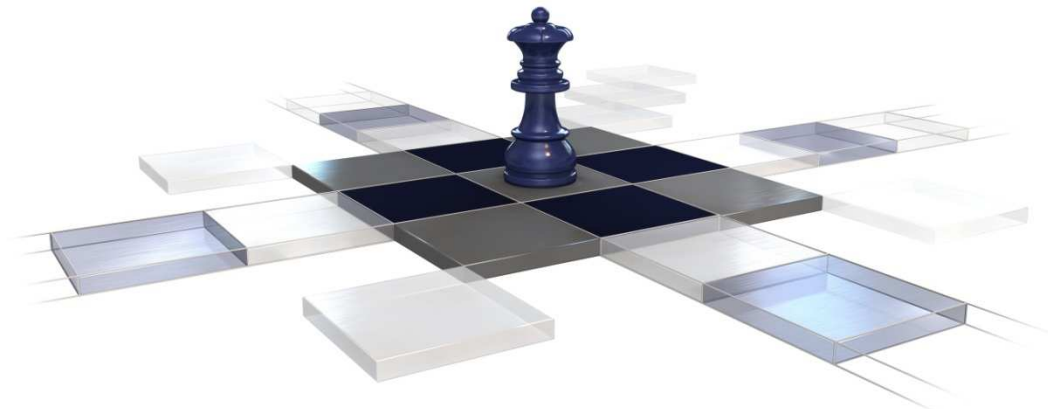
- > Testing support and test development of Java-based applications

Research & Development Testing

- > Software testing of various IT platforms
- > Code review of ABAP development
- > Regression testing in SAP
- > Monitoring and support

Quality management

- > Process management
- > Quality management
- > Audit management



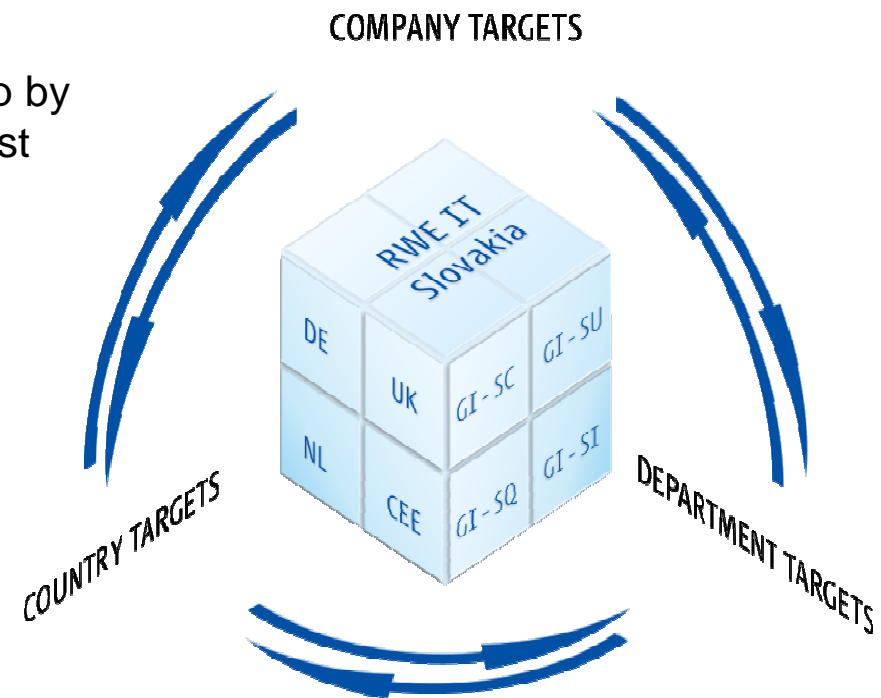
RWE IT Slovakia Vision and Mission

Vision and Mission

- ➡ To be a natural and acknowledged business partner in the RWE Group
- ➡ To contribute to the success of the Group by provision of cost-effective IT of the highest quality

Strategic targets

- ➡ To be a part of the RWE IT Group
- ➡ Human resources development
- ➡ RaD
- ➡ Image



RWE IT Slovakia Innovation

Innovation

Mobile applications for platforms:
BlackBerry, iPhone, Windows Mobile,
Android

SmartHome

Solutions for an intelligent home
control

e-mobility



THANK YOU FOR YOUR
ATTENTION

VOR**RWEG** GEHEN